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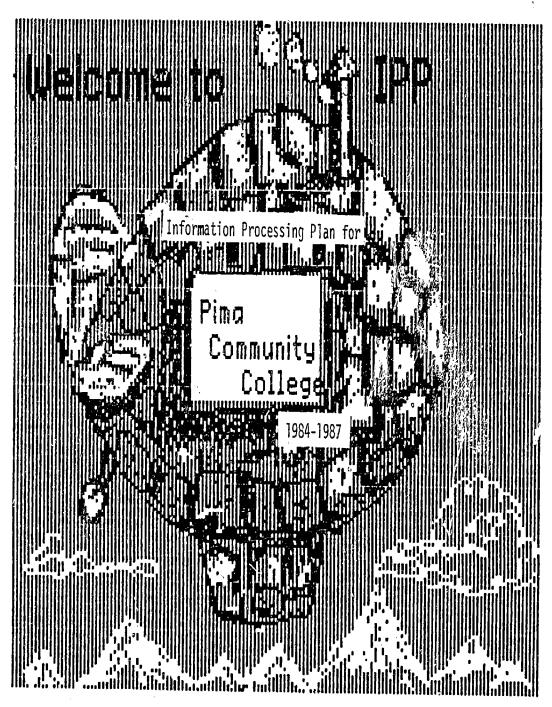
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ABSTRACT

The Information Processing Planning (IPP) for Pima Community College for 1984-1987 is presented as a menu-driven computer program. First, the process of the development of the IPP is presented, including information on the college's computer task force, its membership, organization, goals, and focuses; on the purchase and upgrading of computer hardware at the college; and on the milestones achieved in software development. The conceptual bases for the development of IPP are presented next, including statements of the philosophy and definition of information processing and the goals of IPP in the areas of resources, competence, applications, and creativity. The ensuing sections provide summaries of needs, objectives, actions, and costs for various components of the IPP, including the instructional and administrative computing, personal computer, office automation, telecommunication and networking, and professional development and training components. Finally, a summary of the process of integrating information processing needs, total costs, priorities, implementation strategies, and results is presented. (HB)





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W E L C O M E

T 0

I P P

THIS PROGRAM IS THE INFORMATION PROCESSING PLAN

(IPP)

FOR PIMA COMMUNITY COLLEGE

1984 - 1987

To BEGIN, GO TO P. 3

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THIS <u>DEVELOPMENT MENU</u> LISTS CATEGORIES OF INFORMATION REGARDING THE DEVELOPMENT OF IPP. GO TO THE DESIRED PAGE.

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- 3 RETURN TO MAIN MENU.



RATIONALE FOR DEVELOPING IPP

"MAN'S MIND STRETCHED BY A NEW IDEA NEVER GOES BACK TO ITS ORIGINAL DIMENSION."

OLIVER WENDELL HOLMES

TO RETURN TO DEVELOPMENT MENU, GO TO P. 4





PRESIDENT'S ROLE

"IF A MAN IS WILLING TO GO AS FAR AS HE CAN SEE, HE WILL BE ABLE TO SEE FARTHER WHEN HE GETS THERE."

TO RETURN TO DEVELOPMENT MENU, GO TO P. 4

COLLEGE COMPUTER TASK FORCE

A GROUP OF FACULTY, STAFF, ADMINISTRATORS, AND STUDENTS CONSTITUTED TO DEVELOP WITHIN A THREE-MONTH PERIOD A COMPUTING PLAN FOR 1984-85 TO 1986-87 FOR THE DISTRICT.

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THIS TASK FORCE MENU PROVIDES SPECIFIC INFORMATION REGARDING THE TASK FORCE. GO TO THE DESIRED PAGE.

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TASK FORCE CHARGE

- 1. DEVELOP A DISTRICT COMPUTING PHILOSOPHY
- 2. FORMULATE THREE-YEAR COMPUTING GOALS
- 3. DETERMINE YEARLY COMPUTING OBJECTIVES
- 4. PROJECT ESTIMATED YEARLY CAPITAL AND OPERATING EXPENSES

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TASK FORCE ISSUES

COMPLITER	1 ITEDACV
COMPRISER	

COMPUTER ACCESS

2.

- 3. TRAINING PROGRAMS
 - HARDWARE CONFIGURATION

- 5. INFORMATION SYSTEMS
- 6. ELECTRONIC MAIL
- 7. NETWORKING
- 8. TELECOMMUNICATIONS

THIS <u>MEMBERSHIP MENU</u> LISTS MEMBERS ACCORDING TO CONSTITUENCY HE/SHE REPRESENTS AND ROLE ON TASK FORCE. GO TO THE DESIRED PAGE.

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ADMINISTRATORS SERVING ON TASK FORCE

- JUDITH W. LESLIE, VICE PRESIDENT FOR PLANNING AND DEVELOPMENT

 TASK FORCE CHAIRPERSON

 CHAIRPERSON, DEFINITIONS/PHILOSOPHY/GOALS SUBCOMMITTEE

 MEMBER, ADMINISTRATIVE COMPUTING SUBCOMMITTEE

 MEMBER, INTEGRATION SUBCOMMITTEE
- DONALD F. KLAASEN, VICE PRESIDENT FOR ADMINISTRATIVE SERVICES

 CHAIRPERSON, ADMINISTRATIVE COMPUTING SUBCOMMITTEE

 MEMBER, INTEGRATION SUBCOMMITTEE
- DIEGO A. NAVARRETTE, VICE PRESIDENT FOR STUDENT SERVICES

 CHAIRPERSON, INTEGRATION SUBCOMMITTEE

 MEMBER, INSTRUCTIONAL COMPUTING SUBCOMMITTEE

 MEMBER, ADMINISTRATIVE COMPUTING SUBCOMMITTEE

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ADMINISTRATORS SERVING ON TASK FORCE

ROBERT F. AGRELLA, VICE PRESIDENT FOR EDUCATIONAL SERVICES MEMBER, INTEGRATION SUBCOMMITTEE

DAVID L. LANDSBURG, EXECUTIVE DEAN, EAST CAMPUS MEMBER, TASK FORCE

RAYMOND J. STITH, EXECUTIVE DEAN, WEST CAMPUS

MEMBER, DEFINITIONS/PHILOSOPHY/GOALS SUBCOMMITTEE

MEMBER, INTEGRATION SUBCOMMITTEE

TO RETURN TO MEMBERSHIP MENU, GO TO P. 11

FACULTY SERVING ON TASK FORCE

JO ANN ANDERSON, FACULTY MEMBER, OFFICE EDUCATION, DOWNTOWN CAMPUS
CHAIRPERSON, OFFICE AUTOMATION SUBCOMMITTEE
CHAIRPERSON, PROFESSIONAL DEVELOPMENT SUBCOMMITTEE

SERGIO DAVALOS, FACULTY MEMBER, COMPUTER SCIENCE, WEST CAMPUS
CHAIRPERSON, INSTRUCTIONAL COMPUTING
MEMBER, DEFINITIONS/PHILOSOPHY/GOALS SUBCOMMITTEE
MEMBER, PERSONAL COMPUTER SUBCOMMITTEE
MEMBER, INTEGRATION SUBCOMMITTEE

DANIEL DAVIDSON, FACULTY MEMBER, PHYSICS, WEST CAMPUS

DIRECTOR OF MICROCOMPUTER CENTER, WEST CAMPUS

CHAIRPERSON, PERSONAL COMPUTER SUBCOMMITTEE

MEMBER, DEFINITIONS/PHILOSOPHY/GOALS SUBCOMMITTEE

MEMBER, PROFESSIONAL DEVELOPMENT SUBCOMMITTEE

MEMBER, INTEGRATION SUBCOMMITTEE

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FACULTY SERVING ON TASK FORCE

PAMELA HOLZMILLER, FACULTY MEMBER, COMMUNITY CAMPUS

COORDINATOR OF COMPUTER COLLEGE

MEMBER, PERSONAL COMPUTER SUBCOMMITTEE

DONNA TANG, FACULTY MEMBER, DOWNTOWN CAMPUS

DISTRICT COORDINATOR OF LIBRARIES

MEMBER, INSTRUCTIONAL COMPUTING SUBCOMMITTEE

MEMBER, TELECOMMUNICATIONS/NETWORKING SUBCOMMITTEE

LARRY VICTOR, FACULTY MEMBER, PSYCHOLOGY, DOWNTOWN CAMPUS

MEMBER, INSTRUCTIONAL COMPUTING SUBCOMMITTEE

MEMBER, INTEGRATION SUBCOMMITTEE

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STAFF SERVING ON TASK FORCE

LAYTON CUTFORTH, DIRECTOR OF COMPUTER SERVICES

MEMBER, DEFINITIONS/PHILOSOPHY/GOALS SUBCOMMITTEE

MEMBER, INSTRUCTIONAL COMPUTING SUBCOMMITTEE

MEMBER, ADMINISTRATIVE COMPUTING SUBCOMMITTEE

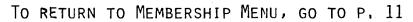
MEMBER, INTEGRATION SUBCOMMITTEE

BEN JACOBS, DIRECTOR OF TELECOMMUNICATIONS

CHAIRPERSON, TELECOMMUNICATIONS/NETWORKING SUBCOMMITTEE

MEMBER, INTEGRATION SUBCOMMITTEE

MEMBER, OFFICE AUTOMATION SUBCOMMITTEE





STUDENT SERVING ON TASK FORCE

DIANNE MIELKE, COMPUTER SCIENCE STUDENT

MEMBER, INSTRUCTIONAL COMPUTING SUBCOMMITTEE

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ORGANIZATION OF TASK FORCE

SUBCOMMITTEES:

- o DEFINITIONS/PHILOSOPHY/GOALS
- o PROFESSIONAL DEVELOPMENT/TRAINING
- . INSTRUCTIONAL COMPUTING
- o ADMINISTRATIVE COMPUTING

- o PERSONAL COMPUTER
- o OFFICE AUTOMATION
- o TELECOMMUNICATIONS/ NETWORKING
- o INTEGRATION

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THE <u>HISTORICAL CONTEXT</u> MENU LISTS CATEGORIES OF INFORMATION REGARDING THE EVOLUTION OF THE COMPUTING RESOURCES AT PIMA COMMUNITY COLLEGE. GO TO THE DESIRED PAGE.

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HARDWARE EVOLUTION

1970-1973	IBM-360 MODEL 25
1971	PDP 8 MINICOMPUTER SYSTEM FOR INSTRUCTIONAL SUPPORT
1973	DEC-10 REPLACED 1BM-360
	16 TERMINAL LINES
	REMOTE JOB ENTRY STATION - COMPUTER SCIENCE
1974	DISK UPGRADE
	PRINTER UPGRADE
	MEMORY UPGRADE
	16 TERMINAL LINES UPGRADE
1975	DISK UPGRADE
	MEMORY UPGRADE
1976	PROCESSOR, MEMORY, AND DISK UPGRADE TO DEC 10
1977	NETWORK UPGRADE TO SUPPORT REMOTE JOB ENTRY STATION AT EAST
	CAMPUS
1978	12 IBM 5100's MINI/MICROCOMPUTERS
w.	IBM SERIES I - COMPUTER SCIENCE, WEST CAMPUS
	2 NORTHSTARS, 4 MISCELLANEOUS MICROS - COMPUTER SCIENCE

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LAB, WEST CAMPUS



HARDWARE EVOLUTION

(CONTINUED)

1979	15 MICROCOMPUTERS PURCHASED THROUGH NSF CAUSE GRANT
1980	6 APPLES - COMPUTER SCIENCE, WEST CAMPUS
1981	6 APPLES - COMPUTER SCIENCE, EAST CAMPUS
	UPGRADE DEC-1055 TO DEC-1091
·	DEC SYSTEM 2020 AT EAST CAMPUS TO REPLACE RJE
1982	5 IBM 5100's
1983	RJE FROM EAST CAMPUS INSTALLED AT DISTRICT SERVICE CENTER
	VAX 11750 - COMPUTER SCIENCE
	IBM SYSTEM 36 - COMPUTER SCIENCE
e e e e e e e e e e e e e e e e e e e	25 MICROCOMPUTERS - COMPUTER COLLEGE, COMMUNITY CAMPUS
	10 COMMODORES - COMPUTER SCIENCE, EAST CAMPUS
	NETWORKING CENTER HEADENDED (DOWNTOWN CAMPUS - ROOSEVELT
	SCHOOL)

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SOFTWARE DEVELOPMENT MILESTONES

1970-71 FIRST ATTEMPT TO AUTOMATE LIBRARY CATALOG ON-LINE REGISTRATION DEVELOPED 1974 (ALL OTHER PROGRAMS CONVERTED TO OPERATED IN BATCH MODE) 1976 ASSOCIATE FACULTY DATA BASE CREATED EXPANDED STUDENT INFORMATION SYSTEM TO INCLUDE MULTI-CAMPUS CAPACITY ON-LINE STUDENT ENCUMBRANCE STATEM DEVELOPED AND IMPLEMENTED 1977 HISTORICAL STUDENT RECORDS ARCHIVAL SYSTEM DEVELOPED AND INSTALLED MASTER COURSE BANK DATA BASE DEVELOPED AND INSTALLED LIBRARY CIRCULATION SYSTEM "ON-LINE" PROGRAMS DEVELOPED AND INSTALLED STUDENT FINANCIAL AID PROGRAMS DEVELOPED AND INTERFACED WITH ACCOUNTS PAYABLE SYSTEM COMPREHENSIVE ON-LINE INQUIRY OF STUDENT INFORMATION SYSTEM 1978 IMPLEMENTED ON-LINE ASSOCIATE FACULTY QUERY SYSTEM TO MATCH INSTRUCTIONAL NEEDS TO INSTRUCTORS DEVELOPED AND IMPLEMENTED COURSE REPEAT ASSESSMENT PROGRAMS DEVELOPED AND IMPLEMENTED 1979 PILOT TEST SCORE DATA BASE DEVELOPED AND INSTALLED STUDENT FINANCIAL AID SYSTEM, STUDENT INFORMATION SYSTEM AND FINANCIAL INFORMATION SYSTEM INTEGRATION PLAN DEVELOPED AND INSTALLED CONTINUE TO P.23 25



ASSOCIATE FACULTY CONTRACTS COMPUTER GENERATED INTEGRATION OF GENERAL LEDGER SYSTEM AND BUDGET MANAGEMENT SYSTEM 1981 INTO A COMPREHENSIVE FINANCIAL INFORMATION SYSTEM COMPLETED COMPREHENSIVE FINANCIAL SYSTEM PROCEDURES, CONTROLS AND EDITS DEVELOPED AND IMPLEMENTED 1982 STUDENT PLACEMENT TESTING BEGUN USING OPTICAL SCANNING COLLEGE JOB PLACEMENT SYSTEM DEVELOPED AND INSTALLED LIBRARY CIRCULATION EXPANDED TO MULTI-CAMPUS SUPPORT FINANCIAL INFORMATION SYSTEM UPDATING AND PROCESSING FREQUENCY SHIFTED FROM A MONTHLY TO A NIGHTLY SCHEDULF LIBRARY CIRCULATION RESERVE MODULE DEVELOPED 1983 ENHANCED ON-LINE STUDENT ENROLLMEN STATISTICS REPORTING BEGAN ACADEMIC ALERT SYSTEM PROGRAMMED AND IMPLEMENTED INTEGRATION OF FINANCIAL AND STUDENT INFORMATION SYSTEMS PROVIDED ON-LINE CONFIRMATION OF STUDENT FEES AND AN AUTOMATIC DATA FLOW OF ASSESSED FEES INTO THE FINANCIAL INFORMATION SYSTEM FINANCIAL INFORMATION SYSTEM ON-LINE QUERY SYSTEM DEVELOPED AND IMPLEMENTED FACULTY EVALUATION FORM GENERATION AND PROCESSING PROGRAMS

DEVELOPED AND INSTALLED. INPUT PROCESSED BY OPTICAL SCANNING

TO RETURN TO HISTORICAL MENU, GO TO P.19



1980

MILESTONES

- 1973 DEC SYSTEM 10 INSTALLED WITH 16 TERMINAL LINES AND NETWORK SUPPORTED REMOTE JOB ENTRY STATION
- 1974 FIRST ON-LINE REGISTRATION
 DIAL-UP SUPPORT TO COMMUNITY CAMPUS
- 1975 DIAL-UP SUPPORT TO DOWNTOWN CAMPUS
- 1976 DIAL-UP SUPPORT TO EAST EDUCATION CENTER HARDWARE UPGRADE
- 1977 REMOTE JOB ENTRY STATION INSTALLED AT EAST CAMPUS GUIDANCE INFORMATION SYSTEM INSTALLED
- 1978 MICRO SUPPORT INTRODUCED INTO INSTRUCTIONAL PROGRAM
 WITH INSTALLATION OF 7 IBM 5100'S
 8-LINE MULTIPLEXOR INSTALLED AT DOWNTOWN CAMPUS

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MILESTONES (CONTINUED)

- 1980 MICROCOMPUTER CENTER ESTABLISHED (FROM NSF GRANT)
 COMPUTER SCIENCE MICROCOMPUTER LAB ESTABLISHED
- 1981 DEC SYSTEM-10 UPGRADED TO MODEL 1091
 BUDGET INFORMATION PROCESSING SHIFTED FROM MONTHLY TO
 SEMI-MONTHLY CYCLE
 DEC SYSTEM-2020 INSTALLED AT EAST CAMPUS
 GUIDANCE INFORMATION SYSTEM EXPANDED TO INCLUDE ARIZONA
 INFORMATION FILES
- 1982 BUDGET INFORMATION PROCESSED NIGHTLY
 TELEPHONE REGISTRATION IMPLEMENTED
- 1983 REMOTE JOB ENTRY INSTALLED AT DISTRICT SERVICE CENTER

 VAX 11-750-COMPUTER SCIENCE, WEST CAMPUS

 IBM SYSTEM 36-COMPUTER SCIENCE, WEST CAMPUS

 COMPUTER COLLEGE (CC) ESTABLISHED

 TELECOMMUNICATIONS LINK, DC-EC (MAN)

To RETURN TO HISTORICAL MENU, GO TO P.19



THIS <u>FOUNDATION MENU</u> LISTS INFORMATION THAT SERVES AS THE CONCEPTUAL BASIS OF THE IPP. GO TO THE DESIRED PAGE

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INFORMATION PROCESSING PHILOSOPHY

INFORMATION IS ONE OF THE IMPORTANT RESOURCES OF PIMA COMMUNITY COLLEGE.

- . IT IS A CRITICAL INGREDIENT IN THE CLASSROOM
- . A FOUNDATION FOR FACULTY MEMBERS
- . A VITAL TOOL FOR STAFF MEMBERS
- . A BASIS FOR DECISION-MAKING BY ADMINISTRATORS

THE COLLEGE WILL USE THOSE MEANS AND PROCESSES MOST APPROPRIATE, EFFECTIVE, AND EFFICIENT TO PROVIDE NEEDED INFORMATION RESOURCES TO ALL EMPLOYEES.

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<u>DEFINITIONS</u>

. COMPUTER LITERACY

AN AWARENESS AND UNDERSTANDING OF
THE PRESENT AND FUTURE APPLICABILITY
OF COMPUTERS IN THE PERFORMANCE OF AN
INDIVIDUAL'S JOB

2. COMPUTER COMPETENCE :

THE ABILITY TO APPLY COMPUTERS IN THE PERFORMANCE OF AN INDIVIDUAL'S JOB

DEFINITIONS (CONTINUED)

- COMPUTER NETWORK A SYSTEM FOR COMPUTERS TO SHARE A

 COMMON BASE OF INFORMATION AND/OR

 METHOD OF COMMUNICATING
- 4. COMPUTER RESOURCES THE SPACE, EQUIPMENT, SOFTWARE,
 SUPPLIES, AND STAFF NECESSARY TO
 PERFORM DESIGNATED COMPUTER-RELATED
 FUNCTIONS
- 5. PERIPHERAL EQUIPMENT O SPECIAL PURPOSE DEVICES
 O ANY SUPPORT HARDWARE
 - o e.g. PRINTERS, TERMINALS, CRT's, DISK DRIVES, NETWORKS, ETC.

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THIS <u>GOALS MENU</u> LISTS THE IPP GOALS IN FOUR CATEGORIES. GO TO THE DESIRED PAGE.

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GOAL ONE: RESOURCES

HE ACQUISITION AND DEVELOPMENT OF COMPUTER RESOURCES WILL HAVE A HIGH RIORITY WITHIN THE COLLEGE.

- O SIGNIFICANT CENTERS AND SUPPORTING CLUSTERS WILL BE ESTABLISHED AT EACH CAMPUS TO SUPPORT ALL ASPECTS OF STUDENT ACADEMIC COMPUTER USE
- O THE COLLEGE WILL PROVIDE RESOURCE CENTERS TO ASSIST PERSONNEL WITH ALL ASPECTS OF COMPUTER USE
- O THE COLLEGE WILL PERIODICALLY REVIEW AND UPDATE
 COMPUTER RESOURCES TO REMAIN CURRENT IN THE
 TECHNOLOGY AS NEEDS WARRANT

To return to the Goals Menu, go to p. 30

GOAL TWO: COMPETENCE

WITHIN THREE YEARS, COLLEGE PERSONNEL WILL BE COMPUTER COMPETENT, AS APPLICABLE WITHIN THEIR JOBS.

- THE INSTITUTION WILL PROVIDE A MEANS FOR FACULTY
 TO USE COMPUTERS READILY FOR ADMINISTRATIVE TASKS
 AS WELL AS DIRECT INSTRUCTION AND SERVICES
- O STAFF TRAINING AND RETRAINING IN THE USE OF COMPUTERS
 WILL BE AN ONGOING FUNCTION WITHIN THE INSTITUTION

To return to Goals Menu, go to P. 30



<u>GOAL THREE:</u> <u>APPLICATIONS</u>

COMPUTERS WILL BE UTILIZED TO EXPEDITE CURRENT TASKS AND IMPROVE PRODUCTIV-

- C INFORMATION AND ACCESS WILL BE STRUCTURED TO FACILITATE INSTITUTIONAL COMMUNICATION AND DECISION-MAKING
- O ALL AREAS OF THE COLLEGE WILL BE ABLE TO COMMUNICATE ELECTRONICALLY

TO RETURN TO GOALS MENU, GO TO P. 30

GOAL FOUR: CREATIVITY

CREATIVITY IN THE USE OF COMPUTERS WILL BE ENCOURAGED.

- O COLLEGE RESOURCE CENTERS WILL ASSIST PERSONNEL
 IN THE DEVELOPMENT OF NEW COMPUTER APPLICATIONS
- O COOPERATION WITH OTHER INSTITUTIONS IN THE USE OF COMPUTERS WILL BE ESTABLISHED AS APPROPRIATE

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THIS <u>INSTRUCTIONAL COMPUTING MENU</u> LISTS THE INSTRUCTIONAL COMPONENT CATEGORIES OF IPP. GO TO THE DESIRED PAGE.

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 - 3 RETURN TO MAIN MENU



PIMA COLLEGE INSTRUCTIONAL COMPUTING PLAN

DIRECT INSTRUCTION

NEED STATEMENT OR AREA OF NEED	TASK/OBJECTIVE	HSTM	DESCRIPTION	FY 83-84	FY 84-85	FY 85-86	FY 86-87
1. To provide instruction in alternative delivery modes to respond to students differing instructional and scheduling needs.	instruction in selected	H	25 microcomputers in 3 classrooms located one per campus (\$2,000 each X 75 computers).		\$ 50,000	\$ 50,000	\$ 50,000
		\$	Software to instruct students.		\$ 10,000		
		Ţ	Training for Teachers, lab		\$ 15,000		
		M	Staffing: 1 teacher (released time) \$7,000, and 15 staff (20 hrs/wk) \$30,000.	\$	\$ 7,000 \$ 7,0 \$ 30,000 \$ 30,0 {1 campus/yr}		\$ 7,000 - \$ 30,000
2. To provide interactive video capability to deliver instruction.	2. To provide immediate video feedback within the classroom to increase student attention and comprehension.	H	10 VCR per campus		\$ 20,000	\$ 20,000	\$ 20,000
3. To communicate electronically within computer science program.	 To provide networking capability within the computer science program. 	H S	VAX to System 36 communi- cation			\$ 10,000 \$ 5,000	\$ 4,000 \$ 4,000
		H/S H/S	MICRO POP11 LAN for PCs		\$ 10,000	\$ 5,000 \$ 5,000	\$ 10,000

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DIRECT INSTRUCTION

NEED STATEMENT OR						·	
AREA OF NEED	TASK/OBJECTIVE	HST	DESCRIPTION	FY 83-84	FY 84-85	FY 85-86	FY 86-87
4. To provide computer	4. To provide personal	3 H	10 Macintosh Apples		\$ 18,000	\$ 12,000	\$ 12,000
science students with	computers for classroom		20 1BM PCs		\$ 30,000	\$ 20,000	\$ 10,000
learning tools appropriate	instruction.		10 Graphics Boards	•	\$ 5,000		
to their course of study.	,*	•	IBM PC NET			\$ 2,000	\$ 4,000
	1		Memory 64K		\$ 8,000		
	•		40 Commodores		\$ 21,000	\$ 7,000	
1			4 Winchester Drives		\$ 4,500	\$ 1,500	
			10 Graphics Terminals			\$ 5,000	
1		S	UNIX Software		\$ 2,800		
·			PC Software Graphics		\$ 10,000	\$ 5,000	\$ 5,000
,	· · ·		Software		\$ 2,000	. \$ 2,000	
5. Computer resources to	5. To provide hardware and	Н,	4 IBM 370XT/PC		\$ 40,000		
teach computer science	software for computer	Н	IBM 4361 (District Impact)		\$250,000		
classes that will equip	science instruction.	Н	5 Robotics-related hardware			/	\$ 30,000
students for job market.			Plotters		\$ 2,000	\$ 1,000	\$ 4,000
·			Digi cams 4th & 5th		\$ 300	\$.300	\$ 600
	•	\$	generation soft-			\$ 10,000	\$ 30,000
		L	ware	•		·	·
		'2 H	VAX 11/750				\$200,000
			2 Winchester Drives		\$ 3,000		· · ·
			19 Commodares (64K)		\$ 7,000		
			Micro Network		,	[†] 6,000	
			4 IBM PC XT/370		\$ 40,000	·	
			Communication interface				
	•		to IBM 4361			\$ 10,000	\$ 10,000
		,	to West Campus VAX 11/750/		\$ 10,000	-	•
	ţ		System 36		• .		
•			15 PCs		\$ 30,000	t	



DIRECT INSTRUCTION

NEED STATEMENT OR AREA OF NEED	TASK/OBJECTIVE	HST	DESCRIPTION	FY 83-84	FY 84-85.	FY 85-86	FY 86-87
7. To provide micro- computers and software to	7. To provide computer science faculty with tools	H	Charles River Data Systems		\$ 15,000		,
faculty for the development of instructional materials.	to develop courseware.	H	4 Terminals Connectors		\$ 4,000 \$ 500		i de
4	· · · · · · · · · · · · · · · · · · ·	Н	10 Macintosh Apples/PC	V	\$ 10,000	\$ 10,000	\$ 10,000
		\$	Compilers Software Development Systems		\$ 6,000 \$ 10,000	\$ 6,000	\$ 6,000
		Ţ	Workshops, seminars, conferences		\$ 15,000	\$ 15,000	\$ 15,000
		H	4 Instructors Kaypros		\$ 8,000		
•		\$	Software		\$ 3,000	\$ 3,000	\$ 3,000
		Ţ	Workshops, seminars, conferences		\$ 10,000	\$ 10,000	\$ 10,000
		H	Supplies, cables, connectors Maintenance		\$ 5,000 \$ 20,000	\$ 5,000 \$ 20,000	\$ 5,000 \$ 20,000
8. To provide appropriate space and specialized features necessary for computer classes and laboratories.	8. To Design microcomputer laboratories/classrooms		6 laboratory classrooms, maintenance construction, electrical Staffing 2 FTE @ #20,000		\$ 40,000 \$ 30,000 \$ 40,000	\$ 40,000 \$ 30,000 \$ 40,000	\$ 40,000 \$ 30,000 \$ 40,000
	· · · · · · · · · · · · · · · · · · ·		Expand current lab space by 200% (Phase II, III, - EC)			٠,	
				•1			

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INSTRUCTIONAL SUPPORT

NEED STATEMENT OR AREA OF NEED	TASK/OBJECTIVE	HST	DESCRIPTION	FY 83-84	FY 84-85	FY 85-86	FY 86-87
1. Public access to library information.	1. To install an automated, integrated library system including catalog reference services, circulation, etc.	H S	Hardware: Minicomputer based. System capable of supporting the storage capacity and software for AILS, 3-5 Micros		\$150,000 \$ 50,000	Budgeted Budgeted	Budgeted Budgeted
	•	T	,			\$ 8,000	
2. Electronic linkage of library system.	2. To provide communicá- tions system which will sup- port present and future library uses.	H S T	Broadband multi-use communi- cations network	,	\$ 20,000		
3. Student access to micro-computers to support instructional requirements.	3. To provide microcomputers in publically accessable areas for a wide range of student use including CAI, computer literacy, word processing, access to data bases.	H S	Multipurpose microcomputers including diskreaders, hi-res CRTs and printers. (A token system can be established to control access.)		\$ 50,000 Budgeted	\$ 50,000 Budgeted	\$ 50,000 Budgeted
4. Immediate access to information for student advisement.	4. To provide a combination of on-line and stand alone services (information) to	Н	<pre>3 each year Microcomputers & peripherals (modems, printers) (Total 9)</pre>		\$ 9,000	\$ 9,000	\$ 9,000
duy racilient.	counselors and advisors.	S	Commercial data-base.		\$ 600		

PIMA COLLEGE INSTRUCTIONAL COMPUTING PLAN

MANAGEMENT OF INSTRUCTION

NEED STATEMENT OR AREA OF NEED	TASK/OBJECTIVE	HST	DESCRIPTION	FY 83-84	FY 84-85	FY 85-86	FY 86-87
1. Production and reproduction of course	 To electronically pepare, store, and 	H \$	100 microcomputers with word processing capability (1/5		\$110,000	\$ 55,000	\$ 55,000
syllabi and instructional materials.	disseminate course syllabi and instructional materials.	T	FTFE).	٠.	\$ 50,000 \$ 20,000	\$ 20,,000	\$ 10,000
2. Efficient handling of instructional record keeping.	2. To store records electronically.	H \$	Personal Computer - purchase to be phased in over a 3-year period.		·	See #1	
3. Intra-interoffice electronic communication.	3. To establish an inter- office network for elec- tronic communications.	H \$	Networking Hardware and Software (1/3 ratio). (See networking plan)		\$ 5,000 \$ 2,000	\$ 5,000 \$ 2,000	\$ 5,000 \$ 2,000
			Sub Totals		\$1,338,700	\$541,800	\$740,600
			TOTAL .				\$2,621,100

INSTRUCTIONAL COMPUTING SIMULATION 1984-85

- 1. DIANNE MIELKE, A COMPUTER SCIENCE STUDENT, FINISHED HER PROGRAMMING ASSIGNMENTS CORRECTLY AND ON TIME HAVING HAD ACCESS TO THE EXPANDED COMPUTER LAB AND A SKILLED TUTOR.
 - LARRY VICTOR JUST REVISED HIS COURSE SYLLABI IN 15 MINUTES USING HIS NEW MICROCOMPUTER.
- 3. NO COMPUTER SCIENCE STUDENTS ARE COMPLAINING TO THE BOARD OF GOVERNORS.



INSTRUCTIONAL COMPUTING SIMULATION 1985-86

- 1. SERGIO DAVALOS IS HOLDING A COMPUTER SCIENCE DEPARTMENTAL MEETING, CONNECTING ELECTRONICALLY TO ALL COMPUTER SCIENCE FACULTY AT THE CAMPUSES.
- 2. DIEGO NAVARRETTE IS GRINNING (A MILESTONE) AS HE VIEWS THE ON-LINE INFORMATION AVAILABLE TO COUNSELORS THROUGH THEIR TERMINALS REGARDING STUDENTS.
- 3. DAN DAVIDSON IS FINDING THAT THE MICROCOMPUTER CENTER IS FILLE WITH PIMA FACULTY...ON FRIDAY AFTERNOON.



INSTRUCTIONAL COMPUTING SIMULATION 1986-87

- 1. DONNA TANG, WHOSE HAIR HAS TURNED TOTALLY WHITE, OBSERVES THAT THE STATISTICS ON LIBRARY CIRCULATION HAVE DOUBLED SINCE 1983-84 AS FACULTY AND STUDENTS ACCESS THE LIBRARY ELECTRONICALLY FROM ANY LOCATION IN THE DISTRICT.
- 2. PAMELA HOLZMILLER IS REVIEWING WITH TEACHERS THROUGH THEIR TERMINALS
 THE COURSEWARE DESIGNED BY LARK VICTOR USING DAN DAVIDSON'S AUTHORING
 SYSTEM. FACULTY AND STUDENTS CHORTLE WITH DELIGHT AS FILMS ARE PIPED
 DIRECTLY TO CLASSROOMS FROM A CENTRAL POINT.
- 3. BEN JACOBS TELECOMMUNICATIONS PROGRAMS ARE IN THE NIELSON'S TOP TEN RATINGS.



THIS <u>ADMINISTRATIVE COMPUTING MENU</u> LISTS THE ADMINISTRATIVE COMPONENT CATEGORIES. GO TO THE DESIRED PAGE.

- 45 SUMMARY OF NEEDS, OBJECTIVES, DESCRIPTIONS, AND COSTS
- 58 SIMULATION
- 3 RETURN TO MAIN MENU

	need stateme	yt or area of need	task/objective	ASSIGNED	HST	DESCRIPTION	TARGET DATE	FY 83-84	FY 84-85	FY 85-86	
	* Administra	tive Area: ADMINIST	rative services								
	1. FIS Syst	-	 Expanded access to FIS data (inquiry-only) by campus business agents and similar others 	Radtke	S	 Additional software with privacy/access control 	06/30/84	Bdgt	Bdgt.	Bdgt	
			ŕ		н.	2. Additional hardware at business offices on each campus	06/30/84	Bdgt	Bdgt .	Bdgt	
	2. Accounts Encumbrance	: Payable - Control	1. Implement new processing for soft encumbrances and accounts payable control	Radtke	H	1. Additional hardware within the Admin Services departments	06/30/84	0		0	
					S	2. Additional software for the processing of PO's, encumbrances and payables	06/30/84	Bdgt _,	Bdgt	Bògt	
	3. Ability data for acceptative no	ess by the	1. Provide controlled access to FIS data by various users	Cutforth	S	1. Additional software for network access	06/30/84	Bdgt	Bögt	Bdgt	
	4. Evaluate quality of	e the overall the PIS and Pay- s design, for	1. To assure adequate efficiency of design and operation. (Both staff & data processing resources)	Klaasen	T .	1. Analytical study of effectiveness and efficiency	09/30/84	Ó	2000	0	•
	•	l plant operations	1. Develop/Acquire a Main- tenance Scheduling System	Roberts	S	1. New software for scheduling/control	06/30/84	5000		0	
			2. Develop/Acquire a Key Control and similar local data base systems		S	1. New software for administrative support	06/30/84	2000			
			3. Develop/Acquire an Energy		S	1. New software for analytical/operational support	;	Bd gl	t Bilgt	: B d ąt	
3			Management System		H	2. Additional disk storage		See: 1	Director -	Computer Ctr	•
			•	*		· ·				,	

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'Bdgt' in the cost columns, indicates item can be covered by existing Staff/Budget

	•							
NEED STATE IN OR AREA OF NEED	TASK/C:JECTIVE	ASSIGNED	KST	DESCRIPTION	target Date	FY 83-84	FY 84-85	FY 85-86
* Administrative Area: ADMINIS	TRATIVE SERVICES				uni b			
6. Purchasing Support	1. Develop/Acquire a P.O. Production and Control System	Radtke	S	1. New software	06/30/84	Bdgt	Bdgt	Bdgt
7. Budget Office	1. Develop/Acquire new system for analysis and preparation of the Annual Budget	Crone	S	1. New software system or enhancesment to current processes	12/31/84	Bdgt	Bdgt	Bögt
8. Bookstore	1. Develop/Acquire new system for inventory control and	Roberts	S	1. New software system	09/30/84	0	5900	0
	book purchases		·H	2. Additional hardware	09/30/84	0	10000	. 0
9. Analyze operating and administrative efficiencies that might result from decentralized administrative computing	1. Determine the feasibility of a 'mainframe network'	Klaasen	T	1. Additional analysis and feasibility study	09/30/84	Edgt	Bdgt	Bogt
10. Conduct comprehensive training on the capabilities of current systems & tools	1. Maximize the current use of equipment & software	Cutforth	T	1. Overview courses and optional detail specific course offerings	03/31/84	Bogt	Bdgt	Bdgt
		Cutforth	T,	2. Courses on Micro capabilities and limitations. Specific to administrative use, not generalized technology	03/31/84	Bdgt :	Bdgt	Bdgt
11. Develop general policies for allowable access methods for centralized fiscal data	1. Assure maximum availability of information without loss of critical privacy for certain data	Klaasen	Ţ	1. Methodology for use with Executive network and campus business managers	06/30/84	Bdgt ,	Bdgt ;	Bdgt _c
12. Fixed Assets control improvements required for accountability and audit quality	1. Build an more comprehensive control and interface system for assets and general ledger	Homecki	S	1. Additional Software	06/30/84	See: Di	rector - Co	mouter Ccr.
E #			H -	2. Additional Disk storage	06/30/84	Bdgt	Bogt	Bógt

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NEED STATEMENT OR AREA OF N	EED TASK/OBJECTIVE	ASSIGNED	HS	T DESCRIPTION	TARGET DATE	FY 83-84	FY 84-85	FY 85-86
* Administrative Area: ADMI	INISTRATIVE SERVICES							
13. Improved Accounts Receivable control	 To improve processing for benefit of both students and Comptroller's Office 	Homecki	Ś	 Continue modifications to current software in areas of invoicing, aging of balances, etc. 	12/31/84	Bdgt	Bågt	Bågt
** AIMINISTRATIVE SERVICES S	SUBTOTAL **	t				7000	32000	0

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	•							
NEED STATEMENT OR AREA OF NEE	D TASK/OBJECTIVE	ASSIGNED	H.S.	P DESCRIPTION	TARGET DATE	FY 83-84	FY 84-85	FY 85-86
* Administrative Area: COMPUT	ER CENTER DIRECTOR							
1. Student Information System	1. Complete Degree Check Sys.		H	1. Disk storage, additional CPU memory		0	30000	0
	 Complete Academic Alert Sys. Complete Pre-Requisites Control System Counseling/guidance Phancements Enhance Financial Aids Sys. (PROFILE) Improv Registration Sys. respose time 							•
2. Financial Information System	 Expand on-line inquiry by Bus. Agents, Executivews, etc. 		11	1. Network device and/or additional mainframe disk ænd additional memory	06/30/84	0	20000	0
	 Maintain prior-year FIS data on-line for inquiry Integrate Fixed Assets Sys. with FIS data Enhance accounts Receivable processing (i.e. Aging reports Invoicing by student, etc.) Soft encumbrances, enhanced PO, payables processing 			•	(,		
3. Facilities Systems	Develop Energy Management Sys. Expand Facilities scheduling, including automated assignment of rooms in coordination with energy management goals		H	1. Additional disk and memory	12/31/84	0	10000	0
4. Campus-Wide access to centralized data	1. Develop standard methods/controls for access		H	 Additional disk and/or memory 	06/30/64	0	15000	0
** COMPUTER CENTER DIRECTOR S	SUBTOTAL **							, _
	•					0	75000	0



NEED STATEMENT	or area of need	TASK/ORJECTIVE	ASSIGNED	HST	DESCRIPTION	TARGET DATE	FY 83-84	FY 84-85	FY 85-86
* Administrati	ve Area: EDUCATIO	NAL SERVICES							
1. Administra the Libraries	tive support for	1. Improved control over acquisitions and inventory functions & patron files	Donna Tang	S	1. New systems capable of accessing campus and off-campus services	06/30/84	50000 :	50000	50000
<u> </u> 	*			H	2. New systems capable of accessing campus and off-campus services	06/30/84	(Includ	ed in above	estimates)
2. Improved management	anagenent	1. Access to current enrollment data, on-line	Camberos	S	1. Enhanced software systems		Bdgt	Bdgt	Bogt
ť		2. Access to current scheduling and catalog data, on-line	Camberos	S	1. Enhanced software systems		Bdgt	Bdgt	Bdgt
		3. Provide modeling, wordprocess and other analytical tools for use with enrollment, teaching ratios, etc.	Camberos	S	1. Enhanced software tools	:	Bdgt	Bdgt	Bågt
3 Evnandod d	support for the	1. Provide graphics,	David Tang	S	1. Enhanced software tools		0	10000	0
Print Shop	support zos uio	typesetting, word processing and other tools for the production of published materials	·		2. Electronic Typesetting Equ	iipment		15000	0
			٥	Н.	2. New hardware tools		0	15000	0
			- 4 11		1 Bullion boulings		0	10000	0
 Improve the of production old equipment 	ne efficiencies and upgrade	1. Upgrade the Catalog Main- tenance and publishing pro- cesses	Broderick	H	1. Replace hardware		v	2000	



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NEED STATE AND OR AREA OF NEED	TASK/OBJECTIVE	ASSIGNED	HST	DESCRIPTION	TARGET DATE	FY 83-84	FY 84-85	FY 85-86
* Administrative Area: EDUCATI	ONAL SERVICES							
5. Integrate Community Services into normal student processing	1. Allow access to enrollment and other data for analytical purposes	Howard	H	1. Expanded disk storage and CPU or stand-alone processor		0	50000	0
	•		S	2. Integration of existing systems & programs		Bdgt	Bdgt	Bdgt
6. Improve effectiveness of analytical/operational functions	 Conduct comprehensive broad training in data & tools available for use 	Cutforth	T	l. Broad high-level courses with optional specific detailed offerings, also. Data-specific, not generalized literacy courses		Pogt	B d gt.	Ddgt
** EDUCATIONAL SERVICES SUBTOTAL **							150000	50000



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NEED STATEMENT OR AREA OF NEED	TASK/ORJECTIVE	ASSIGNED	HST	DESCRIPTION	TARGET DATE	FY 83-84	FY 84-85	FY 85-86
* Administrative Area: PERSONNE	T						_	
 Improved control over personal services expenditures and personnel policy compliance 	1. Continue to enhance current position control systems	Crone/Von Mayer	: S	1. Enhanced software		Bdgt	Bdgt	Bdgt
	2. Aditional integration of position control and payroll systems	٠	S	1. New software		Bdgt	Bdgt	Bogt
2. Improved analytical tools for personnel planning	1. Develop improved tools for 'What-if' analyses from the personnel data base (800 positions, 1500 checks per payperiod)		S	1. Programs for analyzing existing data, possibly micro application		Bdgt	Bdgt	Bdgt.
 Improved office administration tools for word processing, etc. 	1. Implement the MUSE system using available terminals and RJE		. H .	1. RJE operational		Bdgt	Bdgt	Bogt
•			T	2. Word processing training for MUSE		Bdgt	Bdgt	Bdgt
	2. Additional flexible report—writing using IQL or equivalent		T	1. Training on IQL and available data base structures	;	Bdgt	Bdgt	Bdgt
4. Improved control over classification system	1. Implement computer system for maintaining about 250 classifications and job descriptions		S	1. Additional programs	•	Edgt	Bdgt	Bdgt
	•		H	2. Additional disk storage		Bdgt	Bdgt	Bdgt
5. Additional access to mainframe data	l. Install additional hardward and access through the RJE	e	H	1. Local (Private) printer, 3 terminals (available)	t	idqt	Bdgt	Bdgt



need statement or area of need	TASR/ORJECTIVE	ASSIGNED	HST	DESCRIPTION	TARGET DATE	FY 83-84	FY 84-85	FY 85-86
* Administrative Area: PERSONN	EL ,							
6. Improved collective bargaining tools	1. Analytical report of employees total compensation, not just gross pay		\$	1. New programs		Bdgt	Bôgt	Bdgt
•	2. Analytical report of fringe benefits packages for comparisons, net of gross pay		S	1. New programs		Bdgt.	Bdgt.	Bdgt
7. Training on computer usage	1. Increased use of word processing		T .	1. MUSE course		Bdgt	Bdgt	Bdgt
** PERSONNEL SUBTOTAL **						Bdgt	Bdgt	Bdgt



							,	,	
	NEED STATEMENT OR AREA OF NEED	TASK/OBJECTIVE	ASSIGNED	HS	r description	TARGET DATE	FY 83-84	FY 84-85	FY 85-86.
	*:Administrative Area: PLANNI	NG				Ġ	9		
	1. Executive computer network for improved efficiencies and communication	1. Implement Electronic Mail	Cutforth	H	1. Individual executive workstations	06/30/84	0	50000	25000
		•	,	H	2. Centralized or network file server with access to a mainframe data	B	0	75000	0
		2. Implement Electronic Calendaring		S	l. New software for calendaring	06/30/84	0	2001.0	0
		3. Develop PME Control & Status System		S	l. New software for heirarchical access to tabular text and date information	ſ	Include	ed in Above	e Costs
	2. Analysis of enrollment data and trends	1. Access to mainframe data, and modeling tools	Camberos	\$	1. New software	*	Include	ed in Above	: Costs
į	3. FIS inquiry capability	1. To determine available spending levels	Radtke	S	1. Additional software for access with controls on a need-to-know basis	,	Include	d in Above	e Costa
•	4. Improve the quality and speed with which information can be published	1. Additional tools for analysis, text processing and graphic presentation of PR information	Cutforth	S	1. Additional software tools		0	10000	0
			Cutforth	H	2. Plotting hardware a		: 0	5000	0

NEED STATEMENT OR AREA OF NEED	TASK/OBJECTIVE	ASSIGNED	HST	DESCRIPTION	TARGET DATE	FY 83-84	FY 84-85	FY 85-86
* Administrative Area: PLANN	ING			•				
5. Grants management information	1. Improved control over spending levels on grants, in particular expiration dates and report dates	Radtke	S	1. Enhancement to FIS, or additional grants management system		Bdgt	Bdgt	Bdgt
	Improved access to information on existing grants by keyword lookup, etc. for inquiries and PR purposes		S	1. Implementation of data base and access software		Bogt	Bdgt	Bdgt
6. Additional control over Board proceedings	1. Improved access to information on prior motions, minutes, etc. from the Board meetings. Consider public access through the library system	Cutforth	S	1. Implementation of data base and access software		Bdgt	Bdgt	Bdgt s
** PLANNING SUBTOTAL **						0	195000	25000

72.

NEED STATEMENT OR AREA OF NEED	TASK/OBJECTIVE	ASSIGNED	IIŞT	DESCRIPTION	TARGET DATE	FY 83-84	FY 84-85	FY 85-86
* Administrative Area: STUDENT	SERVICES						•	
1. Improved integration of Financial Aid operations with Fiscal operations	1. Improve recording of Financial Aid transactions in FIS	Radtke/Fackelma n	S	1. Analysis and possible reprogramming	,	Bdgt	Bdgt	Bogt
2. Improved availability of Financial Aid data at all campua locations, Pre & Post-award information	1. Develop a Financial Aid PROFILE for all students receiving aid	Fackelman	S	1. Develop reference files and system for tracking all awarded aid, including history during enrollment and academic standards of procedure		Bdgt	B dgt	Bdgt
•	2. Develop college wide inquir capability	Y	H	1. Additional terminals/printers for inquiry		0	5000	, 0
3. Provide improved counseling/advising services using on-line access to student academic records	1. Develop specific inquiry capability at counseling locations	Camberos	H	1. Additional terminals/printers for inquiry		0	5000	0
•			H	2. Additional Disk & CPU Memory	·.	See: 1	Director - (Computer Chitr
			S	3. Additional programs for counselor-oriented inquiry to SIS data		Bdgt	Bogt	Bdgt
4. Provide automated degree-checking	1. Develop system	Camberos	S	1. Additional SIS programs for verifying requirements and completed courses	06/30/84	Bdgt	Bdgt	Bdgt
3			T	Prepare additional data for building data base that covers enrolled students		7	?	?



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NEED STATEMENT OR AREA OF NEED	TASK/OBJECTIVE	ASSIGNED	HST	DESCRIPTION	TARGET DATE	FY	83-84	FY	84-85 1	FY 85-86
* Administrative Area: STUDENT	SERVICES									
5. Pre-requisite checking	1. Develop system	Camberos	S	1. Build system for maintaining prerequisites and student compliance with standards	06/30/86		Bdgt		Bdgt	Bdgt
	,		T	2. Develop prerequisite structure and load system with student compliance data, including substitutes			?		?	?
6. Management data and analytical information	1. Reports of enrollment trends, recruitment, minorities, etc.	Camberos	S	1. New software			Bdgt		Bdgt	Bdgt
	2. Mailings to students		H	1. Word processing equipment			See: 1	lanr	ing ‡1	
	Use of electronic mail, scheduling/calendaring,etc.	1	H	1. Executiv Micro or terminal for network access			See: 1	Plann	ing # 1	
8. Career Placement Office - Improved integration of Financial Aids & Payroll data to avoid over-awarding of	1. Additional control data from workstudy payroll	Camberos	S	 New/modified programs for Fin Aid Profile and payroll interface 			Bdgt		Bdgt	Bdgt
aid/work-study			•							
	2. Improved candidate retrieval system		S	1. New/modified programs or micro support (2000 students)			Bdgt		Bdgt	Bdgt.
	3. Continued support of Job Bank, etc. using MUSE and SIS		T	 Expanded use of existing software 	;		Bdgt.		Bdgt	Bdgt



NEED STATEMENT OR AREA OF NEED	TASK/OBJECTIVE	ASSIGNED	HSI	DESCRIPTION	TARGET DATE	FY 83-84	FY 84-85	FY 85-86
* Administrative Area: STUDEM	SERVICES						•	
9. Registration processing	1. Implement use of Scan-Tron on grade rosters	Camberos	H	 Additional equipment and software 	08/31/84	0	5000	0
•	2. Implement on-line inquiry during registration	P.	Ħ	1. Additional terminals and CPU support to sustain response times		0	35000	0
	3. Provide support of multi-year history on-line at all times		H	1. Additional disk storage		See: [pirector - C	Computer Ctr.
A.	4. Expand use of the micro- computers for general office automation		T	1. Instruction in use of available software		Edgt	Bdgt	Bdgt
10. Placement Office	 Provide micro-computer support of data base with student & jobs 	Lundiger	H	1. Micro computer on order	į,	?	?	?
		5	S	2. Software to be purchased developed as needed	or	?	?	?
	2. Need to have skills center students on-line	Lundiger	H	 Additional disk storage at terminals/printers 	nd	See: Di	rector - Can	puter Ctr.
	1.4		S	2. Software development		Bdgt	Bdgt	Bagt
** STUDENT SERVICES SUBTOTAL	**			,		. 0	50000	0
** ALMINISTRATIVE COMPUTING T	OTAL **					57000	452000	75000 ्



ADMINISTRATIVE COMPUTING SIMULATION 1984-85

- 1. DIEGO NAVARRETTE CHEERS AS THERE ARE NO LINES AT REGISTRATION (AND LAYTON CUTFORTH HEAVES A SIGH OF RELIEF)
- 2. BOB AGRELLA USES HIS TERMINAL TO ACCESS ENROLLMENT DATA EVERY HOUR TO WATCH THE INCREASE
- 3. DON KLAASEN MIRACULOUSLY FOUND MONEY TO FUND THIS PLAN





ADMINISTRATIVE COMPUTING SIMULATION 1985-86

- 1. DAVE LANDSBURG RECEIVED HIS PRESIDENT'S STAFF MATERIALS
 ELECTRONICALLY BEFORE THE MEETING...BUT DOESN'T REQUEST A HARD
 COPY
- RAY STITH'S BUDGET SHOWS HE IS CONSISTENTLY IN THE BLACK NOW THAT HE CAN DAILY ACCESS THE CURRENT STATUS OF THE WEST CAMPUS BUDGET
- 3. PRESIDENT MANILLA KNOWS WHERE JIM GIBSON IS ALL THE TIME NOW THAT HE CAN ACCESS HIS CALENDAR ELECTRONICALLY





ADMINISTRATIVE COMPUTING SIMULATION 1986-87

- DIEGO AND BOB TAKE A VACATION NOW THAT THE COURSE PREREQUISITE SYSTEM IS COMPLETE
- 2. PME NOTEBOOKS ARE OUT: ELECTRONIC PROGRESS REPORTS ARE IN
- 3. MRS. BROUSSEAU ACCESSES THROUGH HER TERMINAL AT HOME THE BOARD OF GOVERNORS' MINUTES IN WHICH THE ADMINISTRATIVE EDIFICE WAS DISCUSSED

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TO RETURN TO ADMINISTRATIVE MENU, GO TO P.54



THIS <u>PERSONAL COMPUTER MENU</u> LISTS THE COMPONENTS OF THE PERSONAL COMPUTER COMPONENT OF IPP. GO TO THE **D**ESIRED PAGE.

- 62 SUMMARY OF NEEDS, OBJECTIVES, DESCRIPTIONS, AND GOALS
- 65 SIMULATION
 - 3. RETURN TO MAIN MENU

Page 7

FY 84-85 FY 85-86

FY 86-87

\$100,000 \$200,000 \$200,000

\$ 10,000 \$ 20,000 \$ 20,000

Included above

Included above

Included above

\$110,000 \$220,000 \$220,000

PERSONAL COMPUTER PLAN

NEED STATEMENT OR AREA OF NEED

4. Graphics - Most personal
computers contain some sort
of graphics capability.
This is valuable for report
production, graphic presen-
tations, and special symbol
use within subject areas.
·
Computation - Using
BASIC, or commercial spread-
sheet and data analysis pro-
grams, personal computers
can perform sophisticated
analysis and modeling.

TASK/OBJECT IVE	HST	DESCRIPTION	FY 83-84	FY 84-85	FY 85-86	FY 86-87
4. To provide PCC faculty, staff and administration with computer graphics production capabilities.	H S	See *1*	e	Included Ab	ove .	·
To provide training necessary for efficient use of computer graphics.	Т	See *2*				
 To provide PCC faculty, staff and administration with numerical computation capabilities. 	H S	See *1*		Included ab	ove	r
To provide training in numerical analysis and computer modeling techniques.	T	See *2*				
		TOTAL		\$110,000	\$220,000	\$220,000

OFFICE AUTOMATION EQUIPMENT - CURRENT STATUS - SUPPORT STAFF

CAT	ECORIES	COMMUNITY CAMPUS	COMMUNITY SERVICES	DOWNTOWN CAMPUS	EAST CAMPÚS	WEST CAMPUS	DISTRICT SERVICES
1.	Office Auto, Usage					:	
	# W.P. Stations	3	1	5	1.	2	8
	Locations	Webb,Gibson, Holzmiller	Registration Lab.	Media, Sec.Ctr., Stud.Act.,ALC.Couns,	2 - Fac. Red. 1 - Dean Hontez	1 - Arts 1 - Student Sycs.	Dr.Leslie,Klaasen,Agrelîa Ed. MGov.,Manilla,Com.Rei, Granta,Broderick
2.	Training: Equiptext editing		no formal training	OED and Sales Rep	no formal training	no formal (atúd, aide)	At IBM and on job mite
	# Elec. Typewriters		-0-		-0-	-0-	-0-
			•				· .
	# Dedicated W.P.		(see Microcomputets)			- ∩-	7 - IBH Display Writers 1 - AH Jacquard
	Application # Microcomputers	3 - Apples	Registration and class achedule 3 - TRS 80	,	Everything! 3 - Digital Decmate) - Apple II 1 - Lisa 1 - North Stat 1 - Franklin 1000 1 - Basis 108	1 - Digital VT 100 (Fiscal) 2 - Vistar II (Personnel) 1 - Terminal(MF)(Personnel)
	F Hemory Typewriters		-0+		-0-	j - Terminals (MP)	2 - Xerox Hem, Writers (Fiscal, Budget Dev.)
	OCR		-0-	(seć Classroom)	-()-	-0-	-0-
3.	EquipTranscription	7 - Lutter	-0-	1 - Lanier	. 3	1 - Dictaphone	1 - Sanyo 1 - Lanier
	Location:	Webb		Sec. Ctr.	Soderquist, Montes, Landaburg	Arta Div.	Fiscal, 2nd Hoor
4.	EquipReprographics Thermal Copiers	1 - 3H Thermo-Pax	1 - Thermo-Pax		• (}-	4 - 3M Thermo-fax	-0-
	Offset Printers	1 - AB Dick	-()-		-0-	-0-	3 - AM Multigraph (Print Shop)
	/ Electrostatic	2 - Cannon 2 - Savin	1 - Monroe 1 - IBM II		1 - Xerox 1 - Cannon	1 - AB Dirk 7200 (Adm) 1 - Xerox & 1 - Sharp	1 - Xerox 9200 (Print Shop) 1 - Savin & 1 - IBM 1600
	Stencil Copiers		1 - AB Dick Himeo		-0-	-0-	-0-
	# Fluid Duplicator Location:	1 - AB Dick	Secretarial area		-0-	2 - Roneo Vickers (Arts) 2 - Standard (Hth/Sci)	; -0-



NEIDS

- O THE USE OF NEW TECHNOLOGIES FOR THE MARDLING OF INFORMATION WILL MAKE THAT WORK BE DONE MORE COSSITING EFFECTIVELY.
- O INDIVIDUALS BECOME MORE PRODUCTIVE, LESS TIME IS SPENT DOING THE ROUTINE, LEAVING TIME TO BE CREATIVE AND TIME TO BE SPENT WITH PEOPLE ORIENTED ACTIVITIES.

CONTINUE TO P. 73



THE FIVE AREAS/EQUIPMENT NEEDED:

1. INPUT: TELEPHONE SYSTEMS

DICTATION SYSTEMS

KEYBOARDING SYSTEMS

2. PROCESSING: DEDICATED WORD PROCESSORS

MICROCOMPUTERS

OCR'S

DUMB TERMINALS WITH ACCESS TO COMPUTER

DATA BASES

ELECTRONIC TYPEWRITERS

3. REPROGRAPHICS: ELECTROSTATIC COPIER

LASER BEAM COPIERS

PHOTOTYPESETTER

OFFSET

CONTINUE TO P. 74

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- 4. STORAGE COM

 MICROGRAPHIC FILING DEVICES

 MICROGRAPHIC READING DEVICES

 MICROGRAPHIC PRINTING DEVICES
- 5. DISTRIBUTION

 ELECTRONIC MAIL

 FACSIMILE

 TELECONFERENCING

 VOICE MAIL

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TO RETURN TO OFFICE AUTOMATION MENU, TO TO P. 68



OBJECTIVE

O WITHIN TWO YEARS EVERY INSTRUCTOR AND ADMINISTRATOR WILL HAVE ACCESS TO STATE-OF-THE-ART WORD PROCESSING EQUIPMENT TO DO INFORMATION-HANDLING FUNCTIONS.

TO RETURN TO OFFICE AUTOMATION MENU, GO TO P. 68

COSTS

WORD PROCESSORS	\$200,000
MICROCOMPUTERS	\$ 37,000
PERIPHERAL EQUIPMENT	\$100,000
TOTAL	\$337,000

TO RETURN TO OFFICE AUTOMOTION MENU, GO TO F. 68

SIMULATION OF OFFICE AUTOMATION 1984-85

- . THE DISTRICT MASTER PLAN IS REVISED THREE TIMES WITHOUT ANY NERVOUS BREAKDOWNS.
- DIEGO NAVARRETTE'S MEMOS ARE LONGER NOW THAT HE IS DICTATING, I.E. TALKING RATHER THAN WRITING.
- FACULTY SECRETARIES ARE NOW SAYING "GOOD MORNING."



SIMULATION OF OFFICE AUTOMATION

1985-86

- . PRESIDENT MANILLA'S TRANSPARENCIES ARE TYPE SET, GRAPHIC, AND IN COLOR WITHIN TWO HOURS
- 2. JUDIE LESLIE IS RETURNING ALL OF HER PHONE CALLS IN THE SAME DAY USING ELECTRONIC MESSAGING.
- 3. FACULTY EXAMS ARE READY A DAY AHEAD.



SIMULATION OF OFFICE AUTOMATION 1985-86

- ADMINISTRATORS MEMOS DO NOT HAVE SPELLING ERRORS.
- SECRETARIES ARE DOING ADMINISTRATIVE TASKS...BETTER THAN THE ADMINISTRATORS DID.
- JUDIE LESLIE'S STOCK IN THE UTAH PAPER MILLS HAS DROPPED IN VALUE BY 50%.

To return to Office Automation Menu, go to P. 68 10°



THIS TELECOMMUNICATION/NETWORKING MENU (T/N) LISTS THE CATEGORIES OF TELECOMMUNICATION AND NETWORKING COMPONENT OF IPP. GO TO THE DESIRED PAGE.

- 82 SUMMARY
- 83 SIMULATION
- ____3 RETURN TO MAIN MENU





DEFINITIONS

- 1. COMPUTER NETWORK: A SYSTEM FOR COMPUTERS TO SHARE A COMMON BASE OF INFORMATION AND/OR METHOD OF COMMUNICATING.
- 2. TYPES OF NETWORK MAN-METROPOLITAN AREA NETWORK LAN-LOCAL AREA NETWORK

To return to Telecommunication/Networking Menu, go to p. 80

SUMMARY OF NETWORKING/TELECOMMUNICATIONS

85-86 86-87 OBJECTIVE DESCRIPTION 84-85 NEED See Instructional See Instructional 1. Automation of Install an Computing Plan library functions of Integrated Library Computing Plan. circulation, charge System ILS discharge, patron records, and catalogs. \$ 79,000 \$334,000 \$ 25,000 Broadband coaxial 2. Provide elec-Install intra-campus cable-based network local area network tronic communication (LAN) to link users to include video within campuses that to the ILS and protransmission, includes text, mini-computer, softvideo, data, image vides communications ware, peripherals, among other computer and voice transmisusers within a microcomputers, sion. campus-wide area. terminals. See Above CATV city-wide Install an Provide elecbroadband coaxial inter-campus metrotronic communication politan area network cable. among campuses. District Offices, (MAN). Community Services,

TOTAL

\$438,000



and Skill Center.

NETWORK/TELECOMMUNICATIONS SIMULATION

1984-85

- 1. STUDENTS ARE FINDING FROM THE LIBRARY WHAT THEY NEED IN 10 MINUTES OR LESS.
 - FACULTY ARE USING THE LIBRARY -- FROM THEIR OFFICES.
- 3. FACULTY ARE SHARING INFORMATION -- ELECTRONICALLY, OF COURSE.

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Go TO P. 84



2.

NETWORK/TELECOMMUNICATIONS SIMULATION

1985-86

- OVERDUE BOOK PROCEDURES ARE NO LONGER NEEDED
 - STUDENTS HAVE READ THEIR ASSIGNMENTS AND ARE PREPARED FOR CLASS
- 3. FACULTY AT THE WEST CAMPUS AND EAST CAMPUS ARE TALKING TO EACH OTHER FIVE TIMES A YEAR -- ELECTRONICALLY, AT LEAST

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Go TO P. 85



NETWORK/TELECOMMUNICATIONS SIMULATION 1986-87

- COLLEGE-PRODUCED PROGRAMS ARE RUNNING IN PRIME TIME
- A MOTHER OF SIX WHOSE CHILDREN ARE NOW ASLEEP IS IN HER HOME TAKING A CLASS FROM LARRY VICTOR, USING HER CABLE TV
- BEN JACOBS IS AWARDED TELECOMMUNICATIONS AWARD OF THE YEAR

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To return to T/N Menu go to P. 80



THIS <u>PROFESSIONAL DEVELOPMENT/TRAINING (PDT) MENU</u> LISTS THE CATEGORIES OF INFORMATION FOR THE PROFESSIONAL DEVELOPMENT AND TRAINING COMPONENT OF IPP. GO TO THE DESIRED PAGE.

PAGE	
87	NEED
88	SUMMARY
89	SIMULATION
3	RETURN TO MAIN MENU

NEEDS FOR PROFESSIONAL DEVELOPMENT/TRAINING

"IF THE ONLY TOOL YOU HAVE IS A HAMMER, YOU TEND TO SEE EVERY PROBLEM AS A NAIL."

ABRAHAM MASLOW

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TO RETURN TO PDT MENU, GO TO P. 86



SUMMARY OF TRAINING/PROFESSIONAL DEVELOPMENT

NFED	OBJECTIVE	DESCRIPTION	84-85	85-86	86-87
1. Professional Development in use of computers for instructional purposes.	To keep faculty current in computer science and to develop expertise among all faculty in the application of computers to their field of study.	Travel to conferences, Seminars, Workshops, Visits to other institutions, Consultants/Faculty.	\$ 31,000	\$ 31,000	\$ 31,000
2. Professional Development in the use of computers for administrative purposes.	To train administra- tors and profes- sional staff in the use of computers to perform administra- tion tasks.	Workshops Summer Study Programs Conf e rences Consultants/Faculty	\$ 30,000	\$ 15,000	\$ 5,000
 Training in the use of personal computer. 	To train all College employees in the use of a personal computer on carrying out their job description	Costs to support Microcomputer Center.	\$ 10,000	\$ 5,000	\$ 5,000
4. To train employ- ees how to produce, store and dissemi- nate information electronically.	To provide training in the use of word processors to College employees and students.	Workshops Seminars Courses	\$ 30,000	\$ 10,000	\$ 10,000
5. To train users of the network and telecommunications	To provide instruction in the use and maintenance of networks and production of telecommunication	Consultants Conferences Seminats	\$ 3.6	9 5,000	\$ 2,000
	courses.		\$104,000	\$ 66,000	\$ 53,000
 To offer point of need training on terminals including competency valida- tion. 	To devalop skills in using the computer in job related activities.	included above	included above	included above	included above
	•		\$104,630	\$ 66,000	\$ 53,000
		TOTAL			\$223,006

SIMULATION PROFESSIONAL DEVELOPMENT/TRAINING

1984-85

- O BOB AGRELLA KNOWS WHERE THE NUMBERS ARE ON THE KEYBOARD AND PROCEEDS TO ESTIMATE 85-86 ENROLLMENTS
- O SERGIO DAVALOS IS TEACHING A CLASS IN 5TH GENERATION LANGUAGES
- O PAMELA HOLZMILLER KNOWS HOW TO MAINTAIN ALL THE MICROS AT THE COMPUTER COLLEGE

1985-86

- O DONNA TANG KNOWS HOW TO FIX A PROBLEM IN THE ILS, SHOULD IT EVER HAVE A PROBLEM
- O JO ANN ANDERSON RECEIVES AWARD FOR OFFICE AUTOMATION ACHIEVEMENT
 OF THE YEAR
- O PRESIDENT MANILLA KEYBOARDS AT 45 WORDS PER MINUTE

1986-87

- O DAN DAVIDSON IS FEATURED ON THE COVER OF TIME MAGAZINE
- O WEST CAMPUS FACULTY UNANIMOUSLY AGREE ON SOMETHING
- o FACULTY MORALE IS HIGH!

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TO RETURN TO PDT MENU, GO TO P. 86



THIS <u>INTEGRATION MENU</u> LISTS THOSE CATEGORIES THAT SUMMARIZE THE IPP. GO TO THE DESIRED PAGE.

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91	NEED
92	SUMMARY OF INTEGRATION
93	TOTAL HARDWARE COSTS
94	TOTAL COSTS
95	PRIORITIES
96	PRIORITIES
97	IMPLEMENTATION STRATEGY - PERSONNEL
98	IMPLEMENTATION STRATEGY - FINANCING
99	RESULTS
100	RESULTS .
3	RETURN TO MAIN MENU



<u>NEED</u>

...THAT SOCIETY CAN ONLY BE UNDERSTOOD THROUGH THE MESSAGES AND COMMUNICATION FACILITIES WHICH BELONG TO IT."

NORBERT WEINER

To return to Integration Menu, go to P. 90

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SUMMARY OF INTEGRATION

NEED	OBJECTIVE	DESCRIPTION	84-85	85-86	86-87
1. To organize the institution to maximize the information resource	Identify roles and persons who have responsibility for information processing.	Constitute three bodies: 1. Policy Council 2. Advisory Council 3. Operational Committees	?	?	?
2. To manage the information resource effectively	Establish responsi- bility and designate authority for the coordination of	1. Appoint an individual to be responsible for institutional information	espon- Ltu-		?
	information processing.	processing. 2. Provide for coordination and assure accountability in the following areas: .Instruction Computing .ILS (Integrated Library System) .Networking .Office Automation .Application of computing to instruction .Counseling/Advising .Training/Professional Development	?	?	?



TOTAL HARDWARE COSTS

IPP

HARDWARE 1984/85-86/87

		Word Processor	Micro Computers	Mini- Comput∈rs	Mainframe	Peripherals	Totals
-1.	Instructional Computing	\$ 37,000	\$205,000	\$375,000		\$ 20,700	\$ 637,700
2.	Administrative Computing		\$ 80,000	\$325,000	\$ 55,000	\$135,000	\$.595,000
3.	Personal Computing	\$ 37,000	\$500,000	₩	4		\$ 537,000
4.	Office Automation	\$200,000	\$ 37,000			\$100,600	\$ 337,000
5.	Network/Tele- communication		\$ 5,000	\$ 79,000	\$ 20,000	\$334,000	\$ 438,000
					TOTAL		\$2,544,400

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TOTAL COSTS

IPP

SUMMARY 1984/85-86/87

SUM	MAKI 1904/03 00/07	Software	Training	Staffing	Hardware	Summary
1.	Instructional	\$184,600	\$ 93,000	\$100,000	\$ 637,000	\$1,014,600
2.	Administrative	\$ 62,000	\$ 50,000	\$ 50,000	\$ 595,000	\$ 757,000
3.	Personal Computing	*included in 1 & 2	\$ 20,000	\$ 50,000	\$ 537,000	\$ 607,000
4.	Office Automation	*included in 1 & 2	\$ 50,000	\$ 50,000	\$ 337,000	\$ 437,000
5.	Networking/ Telecommunication	*included in 1 & 2	\$ 10,000	included below	\$ 438,000	\$ 448,000
6.	Integration	N/A	included above	\$300,000	N/A	\$ 300,000
7.	TOTAL ²	\$246,000	\$223,000	\$550,000	\$2,544,000	\$3,563,600

¹Total costs are not the sum of all individual plans; rather, an effort was made to identify points of duplication to reduce total cost.

²Total does not include maintenance costs that are approximately 10% per year, although an in-house maintenance capability could reduce this amount. The total also does not include yearly operational costs, estimated to be 10% per year.

PRIORITIES

THE PRIORITIES OF THE IPP ARE AS FOLLOWS:

- 1. INSTRUCTIONAL COMPUTING
- 2. PROFESSIONAL DEVELOPMENT AND TRAINING
- NETWORKING/TELECOM (TIED WITH #2)
- 4. ADMININSTRATIVE COMPUTING
- 5. OFFICE AUTOMATION
- 6. PERSONAL COMPUTER (CROSS-REFERENCED BY #1)

WITHIN INSTRUCTIONAL COMPUTING THE PRIORITIES ARE AS FOLLOWS:

- 1. DIRECT INSTRUCTION
- 2. INSTRUCTIONAL SUPPORT
- 3. MANAGEMENT OF INSTRUCTION

WITHIN DIRECT INSTRUCTION, THE OBJECTIVES OF HIGHEST PRIORITY ARE AS FOLLOWS:

- 1. TO PROVIDE MICROCOMPUTERS AND SOFTWARE TO FACULTY FOR THE DEVELOPMENT OF INSTRUCTIONAL MATERIALS
- 2. TO PROVIDE HARDWARE AND SOFTWARE FOR COMPUTER SCIENCE INSTRUCTION
- TO PROVIDE MICROCOMPUTER LABORATORIES/CLASSROOMS



PRIORITIES

WITHIN THE CATEGORY OF PROFESSIONAL DEVELOPMENT/TRAINING, CONSTITUENCIES WERE RANKED ACCORDING TO HIGHEST PRIORITY OF NEED:

- 1. CLERICAL STAFF
- 2. FACULTY (GENERAL)
- PROFESSIONAL STAFF
- 4. ADMINISTRATORS
- 5. FACULTY (COMPUTER SCIENCE)
- 6. STAFF (COMPUTER CENTER)

THE CONSTITUENCIES WERE ALSO RANKED ACCORDING TO PRIORITY REGARDING NEED FOR HARDWARE AND SOFTWARE:

- 1. STUDENTS
- 2. FACULTY (GENERAL)
- STAFF (PROFESSIONAL)
- 4. STAFF (CLERICAL)
- 5. FACULTY (COMPUTER SCIENCE)
- 6. ADMINISTRATORS
- 7. FACULTY (MICROCOMPUTER CENTER)
- 8. STAFF (COMPUTER CENTER)

TO RETURN TO INTEGRATION MENU, GO TO P. 90



IMPLEMENTATION STRATEGY: PERSONNEL

"EVERY PROBLEM CONTAINS WITHIN ITSELF THE SEEDS OF ITS OWN SOLUTION"

THE FOLLOWING STEPS ARE NECESSARY TO IMPLEMENT IPP.

- 1. ESTABLISH POLICY COUNCIL SUPPORT
- 2. CONSTITUTE ADVISORY COUNCIL
- 3. FORMALIZE OPERATIONAL COMMITTEES
- 4. APPOINT PERSONS TO COORDINATE MAJOR FUNCTIONAL AREAS OF IPP
- 5. IDENTIFY RESPONSIBILITY FOR IPP



IMPLEMENTATION STRATEGY:

FINANCING

- DETERMINE AVAILABLE CAPITAL FROM COLLEGE BUDGET FOR 84-85 TO 86-87 AND 1. ALLOCATE TO IPP
- ESTABLISH ANNUAL FOUNDATION CAPITAL CAMPAIGN 2.
- ALLOCATE APPROPRIATE PERCENTAGE OF FOUNDATION HI TECH FUND RAISING 3. CAMPAIGN TO IPP
- INITIATE FUND RAISING ACTIVITIES: 4.
 - STATE-OF-THE-ART ANNUAL DINNER

 - COMPUTER LECTURE SERIES
 SATURDAY COMPUTER PICNICS
 EDUCATION/BUSINESS PARTNERSHIPS
- INITIATE FTSE INCENTIVE PLAN
- IMPLEMENT COST SAVINGS PLANS 6.
- DEVELOP GRANT PROPOSALS 7.
- MARKET PRODUCTS 8.
- ASSESS USER FEES 9.
- ENCOURAGE EMPLOYEES TO ENROLL IN PCC COMPUTER PROFESSIONAL DEVELOPMENT 10. COURSES

TO RETURN TO INTERGRATION MENU, GO TO P. 90



RESULTS

"GIVE ME A LEVER LONG ENOUGH AND I CAN MOVE THE WORLD SINGLEHANDED."

ARCHIMEDES

RESULTS (CONTINUED)

- 1. PIMA COLLEGE WILL BECOME STATE-OF-THE-ART
- 2. PIMA STUDENTS WILL BE APPROPRIATELY TRAINED AND EDUCATED FOR THE INFORMATION SOCIETY
- 3. THE QUALITY OF INSTRUCTION WILL ACCELERATE AS FACULTY APPLY
 TECHNOLOGICAL TOOLS TO THE DEVELOPMENT, DISSEMINATION, AND MANAGEMENT
 OF INSTRUCTION
- 4. THE NATURE OF STAFF WORK WILL BE UPGRADED AND "SERVICE TO PEOPLE" WILL EMERGE AS TECHNOLOGY TOOLS DO THE ROUTINE
- 5. THE INSTITUTION WILL WORK IN SYNCHRONIZATION AS INFORMATION AND COMMUNICATION PERMEATES THE ORGANIZATION
- 6. THE NEXT IPP WILL BE REVIEWED VIA YOUR COMPUTER RATHER THAN THROUGH 100 PAGES OF PAPER

